

Oklahoma Complete Health

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Prior Authorization Metrics Summary

Effective 12/31/2025



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Important Notice Regarding Prior Authorization Data

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

Prior Authorization Metrics Summary - Medicaid : State Code Derived : OK-SSP

Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	49,167	72,761	67.57%
Requests Denied	23,594	72,761	32.43%
Request Approved Only After Time for Review was extended	2,025	72,761	2.78%
Request Approved Only After Appeal	840	1,328	63.25%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	2 days	1 days

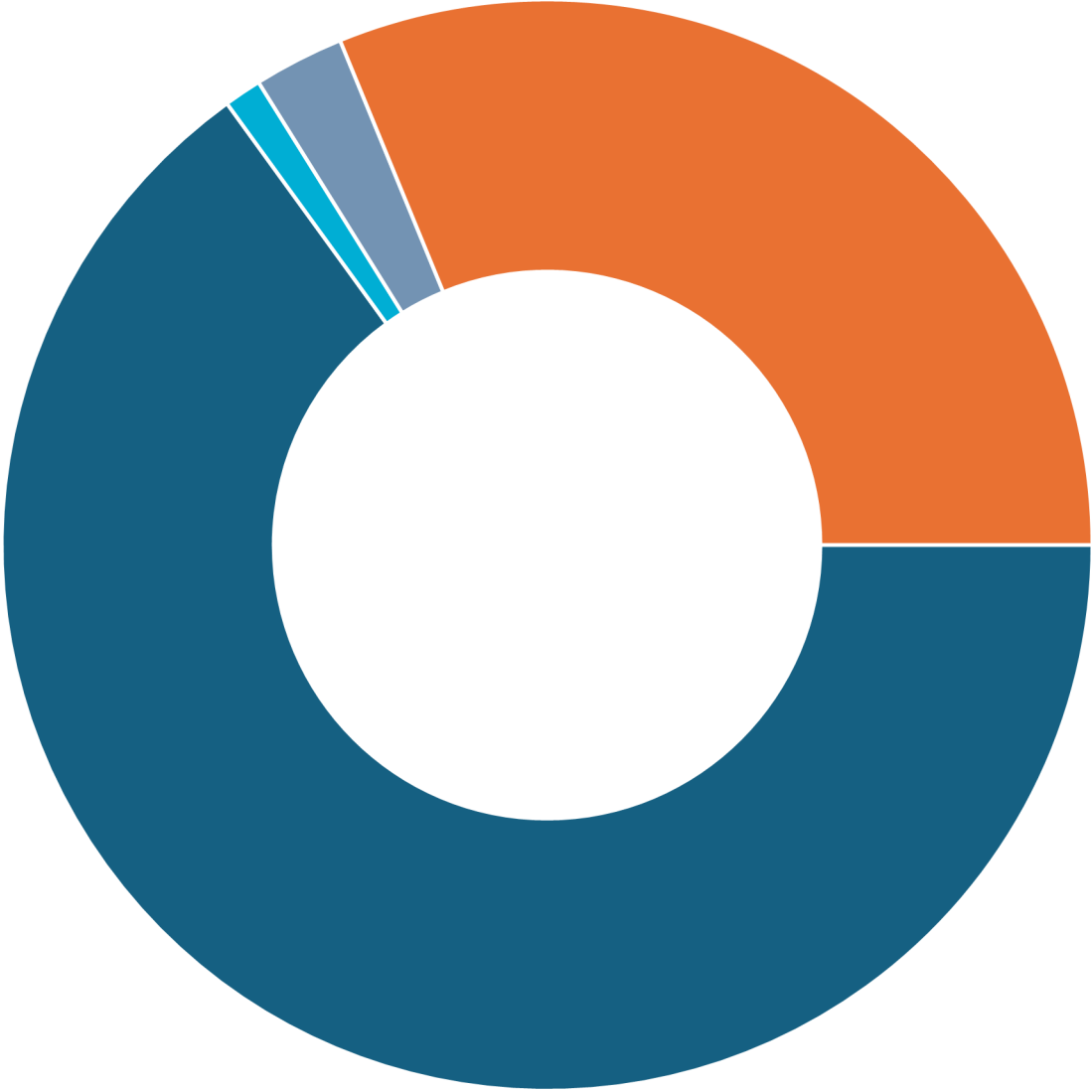
Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	1,047	1,348	77.67%
Requests Denied	301	1,348	22.33%
Request Approved Only After Time for Review was extended	106	1,348	7.86%
Request Approved Only After Appeal	156	206	75.73%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	1 days	1 days

In 2025, Medicaid: State Code Derived: OK-SSP received a total of 72,761 standard (non-urgent) prior authorization requests for our covered patients.

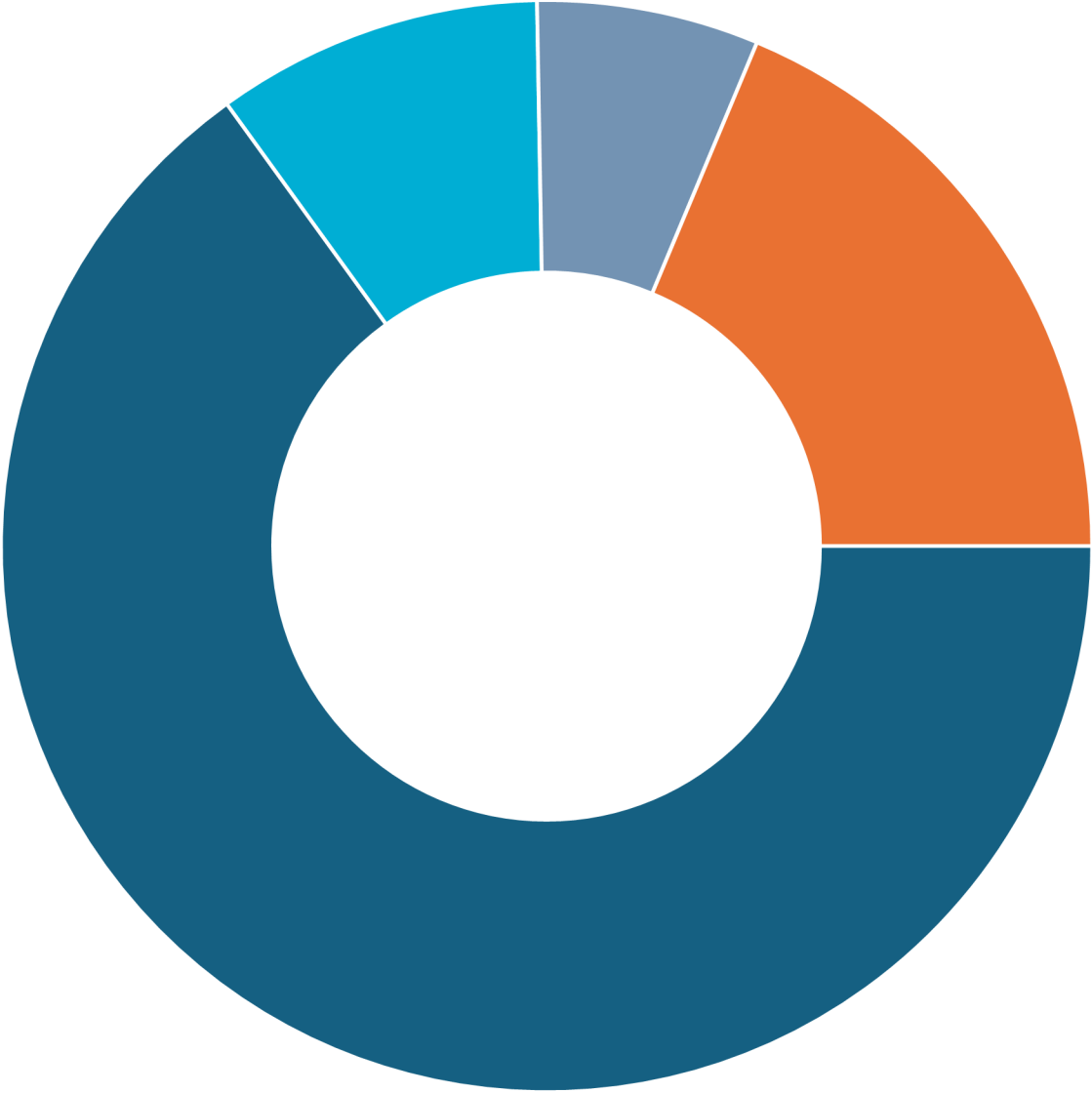
67.57% of those requests were approved:



- Requests Approved - 49,167
- Requests Denied- 23,594
- Request Approved Only After Time for Review was extended - 2,025
- Request Approved Only After Appeal - 840
- Prior Authorization Requests - Average (Days) - 2
- Prior Authorization Requests - Median (Days) - 1

In 2025, Medicaid: State Code Derived: OK-SSP received a total of 1,348 expedited (urgent) prior authorization requests for our covered patients.

77.67% of those requests were approved:



- Request Approved - 1,047
- Request Denied - 301
- Request Approved Only After Time for Review was extended - 106
- Request Approved Only After Appeal - 156
- Prior Authorization Requests - Average (Days) - 1
- Prior Authorization Requests - Median (Days) - 1