

POLICY AND PROCEDURE

DEPARTMENT: Formulary and Benefit Management	REFERENCE NUMBER: CC.PHAR.22
EFFECTIVE DATE: 10/1/19	POLICY NAME: Medicaid Preferred Drug List Audit Support
REVIEWED/REVISED DATE: 11/20, 11/21, 05/22, 11/22, 11/23, 11/24	RETIRED DATE: N/A
PRODUCT TYPE: Medicaid	PAGE: Page 1 of 2

SCOPE:

Centene Corporation, Centene Affiliate Health Plans, & Centene Pharmacy Services

PURPOSE:

To ensure formulary testing is made available to Market Leads to validate accuracy and intent of formulary changes implemented in the pharmacy claims processing system.

POLICY:

Pharmacy Services' Formulary and Benefit Management (FABM) will provide the Market Leads Clinical Account Manager (CAM)/Account Manager (AM) formulary change test files to facilitate the Market Leads ability to monitor/oversee/validate formulary changes to the Preferred Drug List (PDL).

PROCEDURE:

Pharmacy Claims Processor Testing –FABM can provide the applicable test files for Formulary, Benefit and/or Clinical edit changes on a case by case basis, if requested by a Market Lead Team.

- The test files are in excel format with each row being a unique test claim with test description.
- Screen shots will not be included.

Monthly Formulary PDF– FABM will provide a change management report as part of the monthly PDF formulary update process.

- The report will include the time frame that aligns to the monthly PDF file that will be published online.
- The report will include additions, deletions and updates for formulary status, Prior Authorization (PA), Quantity Limits (QL) and Step Therapy (ST).
- The change management report will be emailed to the Market Lead's CAM/AM to share with the health plan to allow for monitoring/oversight/validation of PDL changes.

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REFERENCES: N/A
ATTACHMENTS: A: Iowa Addendum
DEFINITIONS: N/A

REVISION LOG

REVISION	DATE
New policy created.	10/07/19
Annual Review- Minor grammatical updates. Added report name Weekly Change Update report to RxClaim testing section. Added FABM Reference Tools Sharepoint site as location of the Weekly Change Update report.	11/20
Annual Review- No changes deemed necessary	11/21
Changed Envolve Pharmacy Solutions to Centene Pharmacy Services.	05/22
Annual Review- No changes deemed necessary	11/22
Annual Review- Removed both the RxClaim weekly change report and RxCloud change report samples. Removed section titled Centene Affiliate Health Plans.	11/23
Annual Review- Renamed "health plans" to "Market Leads". Updated "RxClaim Testing" to "Pharmacy Claims Processor Testing". Addendum added for Iowa.	11/24

POLICY AND PROCEDURE APPROVAL

The electronic approval retained in RSA Archer, the Company's P&P management software, is considered equivalent to a signature.