



Wellness products at no additional cost to you

Your Over the Counter Value Added Benefit plan is here for you. Explore a selection of over 1,000 catalog items and choose the ones that best meet your individual needs. Vouchers are \$30 per member per quarter. Unused quarterly benefits will not carry over to the next quarter. You may now access many Oklahoma retailers for an in store option.

You can shop in 3 easy ways: in store*, online, or by phone.

Redeem in store

1. Call **1-800-445-6466** (TTY: **711**) to request an OTC card.
2. Find approved retailers.



Order online

Go to [cvs.com/benefits](https://www.cvs.com/benefits) or scan the QR code below.



Order by phone

Call **1-800-445-6466** (TTY: **711**)
Monday through Friday,
8 AM to 10 PM CST.

Do I need to order an OTC Card to use my benefit?

No, you only need an OTC Card if you plan to use the benefit in store.

How can I check my balance?

You can check the balance of your account by calling **1-800-445-6466** (TTY: **711**), or by going online to [cvs.com/benefits](https://www.cvs.com/benefits).

When will my order arrive?

Items are delivered by mail at no charge to you. Please allow 5 days for delivery. If you don't receive your order or if it arrives defective or damaged, please call **1-800-445-6466** (TTY: **711**) within 30 days of placing the order.

Explore a selection of over 1,000 catalog items:



What to know about your over-the-counter benefit:

Items cannot be returned or exchanged. If you don't receive your order, or if it arrives defective or damaged, please call **1-800-445-6466** (TTY: **711**) within 30 days of placing the order. If an item is not in stock, it may be replaced with an item of similar or greater value. Items are delivered by mail to your home at no charge. Please allow 5 days for delivery. You must be an active member with Oklahoma Complete Health at the time you place your order. Your over-the-counter flex benefit is managed by CVS OTC Health Solutions, a division of CVS Health®. Eligible products vary by plan and are subject to change.

If you need this material in another language or format, translation services are available at no cost including written, visual and audible aids. Call Oklahoma Complete Health at **1-833-752-1664** (TTY: **711**).

*Now including many other retailers such as Dollar General, Walmart, etc.