

Status	Date Issue Identified	Number of Days Outstanding	Category	Provider Type	Number of Impacted Providers	Estimated Fix Date	Issue Description	Resolution	Date Resolved
Open	9/18/2026	7	Configuration	Physician;#Hospital	Multiple	10/12/2026	OHCA identified an issue with the fee schedule update effective July 1, 2026. The issue has been corrected, and the updated Title XIX fee schedule is now available on our website.	Claims team is reviewing and updating the approved drug and procedure combinations to prevent valid claims from being incorrectly denied. In the interim, validated combinations are being manually updated to allow claims to process appropriately.	
Open	6/8/2026	85	Encounters	All	TBD	12/1/2026	OCH has identified an issue where some claims are being incorrectly denied when the billed drug and procedure combination is valid under the state's approved guidelines.	Claims team is reviewing and updating the approved drug and procedure combinations to prevent valid claims from being incorrectly denied. In the interim, validated combinations are being manually updated to allow claims to process appropriately	
Open	6/30/2026	83	Claims	ST/OT/PT	TBD	11/10/2026	OCH identified an issue with the revenue code configuration which appears to be inverted. The evaluation/re-evaluation revenue codes are assigned the 15-visit limit, while the PT/ST/OT treatment revenue codes are incorrectly configured with a limit of one visit per procedure.	System configuration is being updated by assigning the appropriate visit limits to the applicable Physical, Occupational, and Speech Therapy benefit groups.	
Open	2/2/2026	210	Other	DME	1	11/17/2026	OCH has identified an issue where DME claims requiring manual invoice pricing are not consistently receiving invoices from Availity through EDI into CenPas, resulting in erroneous EXLK denials and provider abrasion.	The EDI and Availity teams are identifying and resolving the invoice transmission failure to ensure invoices submitted with DME claims successfully flow through Availity/EDI into CenPas and prevent erroneous EXLK denials.	