

Status	Date Issue Identified	Category	Provider Type	Number of Impacted Providers	Estimated Fix Date	Issue Description	Resolution
						<p>Provider validation edit was turned on 07/15/2025 prematurely in error resulting in various denials for data not matching the State file. See below for denials that are being applied.</p> <p><b>EXdn</b> DENY-BILLING SERVICE ADDRESS / ZIP NOT ON STATE MEDICAID PROVIDER REGIST</p> <p><b>EXtn</b> DENY- RENDERING SERVICE ADDRESS / ZIP NOT ON STATE MEDICAID PROVIDER REG</p> <p><b>EXdn</b> DENY-BILLING TAXONOMY NOT ON STATE MEDICAID PROVIDER REGISTRY</p> <p><b>EX3F</b> DENY: BILLING PROV CONTRACT DOES NOT INCLUDE BILLING INDICATOR PER OHCA</p> <p><b>EX22</b> DENY: ATTEND PROV MUST BE INDIVIDUAL WITH PROV PRG CODE 1S PER OHCA</p>	<p>10/28/25: System fix went on 08/28/2025. PRD1-657940290 is pending closure. IT team is working to flip this from denials to informational only Explanation codes, this should be in production 08/28/2025.</p>
Open	8/11/2025	Pre-Adjudication	All	TBD	8/28/2025		
						<p>Oklahoma leadership on October 28, 2025, it was confirmed that Policy CC-PP-066 – Coviiti Office Visit E&amp;M Leveling for Oklahoma Medicaid must be suspended immediately per a state regulatory directive.</p> <p>As communicated by Christopher Cameron, COO, the Oklahoma Health Care Authority (OHCA) verbally directed the plan to suspend the Coviiti E&amp;M Policy that was implemented on September 23, 2025.</p> <p><b>Policy Background:</b> Policy: CC-PP-066 – Coviiti Office Visit E&amp;M Leveling (Coviiti Flag: EMRC) System: Oklahoma AHMD/SA Approval: Sam Masamant approved policy activation on July 24, 2025, with an effective date of September 23, 2025</p>	<p><b>Next Steps</b> Complete and submit all required forms and obtain internal approvals to fast-track suspension. Route the update to the Configuration team for submission to Coviiti as an urgent shut-off for Oklahoma Medicaid Office Visit downcoding. Estimated production shut-off date: November 5, 2025</p> <p><b>Recommendation</b> Claims sweep will be performed for all impacted claims starting with claims recieved 09/23/2025 to current once system fix is in and will submit claims project to correct. Project will be estimated to take approximately 45 days from date of submission to complete. Beginning 10/29/2025 all claims that have not yet hit a payable will be stopped from hitting payable, will remove the downcoding and correct.</p>
Open	10/28/2025	Payment Integrity	Office	TBD	12/12/2025		